

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
245388-2017-AQ-SWE-UKAS

Initial certification date:
28 September 2017

Valid:
28 September 2020 - 28 September 2023

This is to certify that the management system of

Upheads AS

Stokkamyrveien 13, 4313 Sandnes, Norway
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.

Place and date:
London, 28 September 2020



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For the issuing office:
DNV GL - Business Assurance
4th Floor, Vivo Building, 30 Stamford
Street, London, SE1 9LQ, United Kingdom

A blue ink signature of Eerie Koek, written in a cursive style.

Eerie Koek
Management Representative



Certificate No: 245388-2017-AQ-SWE-UKAS
Place and date: London, 28 September 2020

Appendix to Certificate

Upheads AS

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Upheads AS	Kvalmarka 20, 5514 Haugesund, Norway	The IT Service Management System of Upheads supporting the provision of Data Communication services and Data Communication infrastructure to external customers at various locations in accordance with the Service Catalogue.
Upheads AS	Edvard Griegsvei 3b, 5059 Bergen, Norway	The IT Service Management System of Upheads supporting the provision of Data Communication services and Data Communication infrastructure to external customers at various locations in accordance with the Service Catalogue.
Upheads AS	Vestre Rosten 69, 7072 Heimdal, Norway	The IT Service Management System of Upheads supporting the provision of Data Communication services and Data Communication infrastructure to external customers at various locations in accordance with the Service Catalogue.
Upheads AS	Stokkamyrveien 13, 4313 Sandnes, Norway	The IT Service Management System of Upheads supporting the provision of Data Communication services and Data Communication infrastructure to external customers at various locations in accordance with the Service Catalogue.
Upheads AS	Olaf Helsets vei 5, 0694 Oslo, Norway	The IT Service Management System of Upheads supporting the provision of Data Communication services and Data Communication infrastructure to external customers at various locations in accordance with the Service Catalogue.