

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C861644

Initial certification date:
28 September 2017

Valid:
29 September 2026 – 28 September 2029

This is to certify that the management system of
Upheads AS
Vestre Svanholmen 4, 4313 Sandnes, Norway
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:
The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.

Place and date:
Barendrecht, 04 August 2026

For the issuing office:
DNV - Business Assurance
Zwolsseweg 1, 2994 LB Barendrecht,
Netherlands



Eerie Koek
Management Representative

Appendix to Certificate

Upheads AS

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Upheads AS	Vestre Svanholmen 4, 4313 Sandnes, Norway	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.
Upheads AB	Hortensiagatan 6, 256 68, Helsingborg, Sweden	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.
Upheads AB	Boplatsgatan 6, 213 76, Malmö, Sweden	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.
Upheads AS	Kongens gate 6, 0153 Oslo, Norway	The IT service management system of Upheads for the provision of ICT services to internal and external customers according to the Service Catalogue.